How to Register

For your PayQuicker Payment Account

Welcome!

PayQuicker invites you to register for a new payment account using the following link.

Click here to create your account.

Customer Support

Support Hours: 8:00am - 7:00pm ET Mon - Fri

United States, Canada, and Puerto Rico: <u>1 (866)</u> 400 2712

United Kingdom: + 44 12 2445 9238

France: + 33 3 60 85 00 81

Australia: + 61 870 708 064

Mexico: + 52 55 5350 7204

Spain: + 34 8818 00000

Hong Kong: + 852 5808 4046

Italy: + 39 06 94804009

Outside of the United States: 011 (585) 507-4604

Support Email: Send Email

*Please do not reply to this email. This mailbox is not monitored and you will not receive a response. For assistance, please refer to the Support Contact information above.

<u>Deutsch | English | English (British) | Español (España) | Español (América Latina) |</u> <u>Français | Français (Canada) | Italiano | 日本語 | 한국어 | Português (Brasil) | 中文(简</u>

Registration Invitation Email

- Open email from <u>no-reply@mypayquicker.com</u>
- Subject line: "An invitation from PayQuicker"
- Click **"Click here to create your account"** link to start registration
- Email contains Customer Support contact information
- View email in alternate languages with footer links

Step 1

New User Registration

Welcome to PayQuicker!

IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT: To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens a Account. What this means for you: When you open a Account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

First Name	
Last Name	
Email Address	test.email@gmail.com
Presenter	test.email@gmail.com
Desired User Name	
Password	(
Confirm Password	6
Password must be a m uppercase letters, num and must include at le A lowercase lett A nuppercase le A non-alphanur	inimum of 8 characters, consisting of lowercase letters, nerals, and/or non-alphanumeric characters (eg. @, #, \$) ast 1 character from each of the following: ter itter neric character (eg. @, #, \$)

Step 2

Create New User Account Form

- You must register as an individual for identity verification purposes
- Enter legal First Name and Last Name
 - Must match name on your ID
 - Do not use a company name
 - Company information can be added once registered
- Create a unique Username and Password, do not use existing login credentials
- Email Address and ID are automatically filled

Important - You Need to Verify Your Email Address

Notice: For your security, before you can login to your account the email address you registered your account with must be verified.

Please go to your email and open the email from no-reply@mypayquicker.com with the subject line "New Account Creation: Verify Email Address". Follow the instructions in the email to verify your email address.

Step 3

If you do not see the email from no-reply@mypayquicker.com in your inbox, please check your Junk and Spam folders. Gmail, Hotmail and other email providers may send the email to a "Promotions" folder located above your email messages.



PAYQUICKER

Hello,

The registration process for (*Mle4321*) will not be complete until you verify your email address.

Click here to verify your email address

If you've received this in error or you did not initiate an account registration, you can <u>cancel</u> this process.

Verify Email Address

- Email address must be verified before completing registration
- Open email from <u>no-reply@mypayquicker.com</u>
 - Subject line: "New Account Creation: Verify Email Address"
- Click **Resend Email** button if you do not see the email in your inbox
- Click on Click here to verify your email address link

Verify Email Address

- Enter Username (or Email Address) and Password
- Click Login button
- Complete registration steps

MAGERI	User Name or Email Address: Forgot Username? Password: Forgot Password?	
	Login Resend Invitation Link? Help Contact Support	

PAYOUCKER	PAY	2 UI	CK	ER
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New Use	r Reg	istration
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Step 2

- Profile Information	Addresses
Date of Birth	Residential Address
Time Zone	Country
Phone Numbers	Address Line 1
Users must have at least one phone number on record	Address Line 2
Primary Phone	City
Mobile	State •
	Postal Code
	Mailing Address IMPORTANT! Your Debit Card is mailed here!
	Same As My Residential Address
	Next

Profile Information & Addresses Form

- Enter Date of Birth
- Select Time Zone

Step 5

- Enter Phone Number(s)
- Enter Residential Address
- Enter Mailing Address (if different from Residential Address) *Debit card is mailed to this address
- Identity verification may be required

New User Registration

Step 3

– Terms & Conditions

In order to finalize your enrollment, you must view and consent to each Agreement below prior to opening your Account. Simply click the Agreement to view.

 I agree to PayQuicker's Privacy Policy and the collection, use and disclosure of my personal information

I have read the Electronic Communications Disclosure and Consent to receive electronic communications

 $\hfill\square$ I agree to the latest Terms of Use

I agree to the latest Privacy Policy Addendum

I agree to the latest Cardholder Agreement

Important: Your Company may be paying the cost of some fees listed in this Cardholder Agreement for you. The fees your Company is paying for you will be listed in your Company's Terms and Conditions. Fees



Terms and Conditions

- Click each agreement to view
- Check each box to agree to Terms & Conditions
- Click I Agree button

Step 6

😪 Language 👻

Thank You!

Your registration is now complete. You can now login.

Login

CONTACT SUPPORT 🗘

/ersion 2.39.0.

Hello,

You have successfully verified your email address for your account. Your username is *Mle4321*.

To log into your account, http://yourcompany.mypayquicker.com/.

Customer Support

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United Kingdom: <u>+ 44 12 2445 9238</u>

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Australia: + 61 870 708 064

Mexico: + 52 55 5350 7204

Spain: + 34 8818 00000

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Registration Success Email

• Email contains:

- Link to login to new account
- Customer Support contact information
- Link to communication preferences

KYC Identity Verification

- Canada regulations require identity verification when your account earnings reach \$1000.
- You will be unable to access funds beyond \$1000 until the verification is complete.
- You will receive a notification that KYC is required at a threshold of \$864.
- This could occur on your first payout if it surpasses this threshold.
- All prompts, notifications and help documents will be through your PayQuicker Payment Account.

Secure Account with Two-Step Verification

Keep your account secure by adding an additional layer of security!

With your first login, you have the option to activate this feature, which requires both a password and a verification code sent via an app or SMS when logging in.



Steps to Enable Two-Step Verification with App

- 1. Login to payment account
- 2. Click Setup Two-Step Verification button
- 3. Enter mobile phone number and click Continue
- 4. Open text message sent to mobile phone with link to download Authy authentication app
- 5. Click link, install Authy mobile device app, open Authy app on mobile phone
- Enter mobile phone number and email address in Authy app when prompted and click
 OK
- 7. Choose from push notification, phone call, or SMS methods to receive verification code needed to login to payment account
- 8. Click pending "Two-Step Verification Registration" request in Authy app
- 9. Verify information and click **APPROVE**
- 10. Go to payment account and click Continue to my account
- 11. You can also set up Two-Step Verification on your **Desktop** or **Laptop** by going to your account login page at yourcompanyname.mypayquicker.com.



Steps to Enable Two-Step Verification with SMS

- 1. Login to payment account
- 2. Click Setup Two-Step Verification button
- 3. Enter mobile phone number and click Continue
- 4. Click Use text messaging (SMS) for Authentication or select Use SMS for Authentication from the "Having trouble, or want other options?" drop-down menu
- 5. Open text message sent to mobile phone with security code
- 6. Enter security code in the "Your Security Code" field
- Click Verify button.
 Two-step verification is complete!
- 8. Go to payment account and click Continue to my account



Your Payment Account & Cards



Over	view					MetaBank USD	Balance: \$955.59 USD
Pendi	ing Tra	insactions					
Date		Amount	Status	De	escription		
10/2/	/2017	(\$0.01) USD		75	5552c94-64ad-4ad5-a6d9-a50f1267f50f - Trans	sferred To Vicky Ho	
10/2/	/2017	(\$0.01) USD		33	3d0a288-6c63-4d84-a99f-11493784cfad - Trans	sferred To Shiny Black Box	Account
10/2/	/2017	(\$0.01) USD		60	193041-4aaf-43d3-9e80-25d7fdb721bc - Trans	sferred To Vicky Ho	
10/2/	/2017	(\$0.01) USD		92	24b7d62-1c35-42a6-a469-8803486ac1cc - Tran	sferred To Shiny Black Box	Account
9/27/	/2017	\$0.01 USD		0	7468a0d-75e4-4d6e-9aa7-9fcc1a01c1bc - Trans	ferred From Shiny Black B	ox Account
	1 2 3	4 5 6 7 8 9	10	5	Transactions	11	-15 from 69 Transactions
Show All Ac	tivity						Show All Donding Transacti

─ Recent Transactions

	Date	Amount	Status	Description	
	0	5 Transactions			No Data
s	how All Activity				



Account Homepage

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HOME CARD▼ ACCOUNT▼ REWAI	RDS & OFFERS HELP - USE N	MY VIRTUAL CARD		Logout
dit Profile ①		MetaBank USD	Balance: S	Change Password Account Settings
Account Information		Addresses		Security Settings Change Cookie Preferences
rofile Information	Request Name Chan	Country United St	tates	~
ser Name		Residential Address		
rst Name		Address Line 1		
ast Name		Address Line 2		
usiness Information (Optional)		City		
usiness Name	[State		*
me Zone		Postal Code		
me Zone		✓ Mailing Address		
mail Address		A IMPORTANT! Your Prepaid Card is ma	iled here!	
mail Address		Same As My Residential Address		
hone Numbers				
rimary Phone		- Security		Change Password
lobile 📃 🔹				View Security Settings
	Canc	el Save Changes		

How to Enter Business Information

- After registration, add Business Name
- Click **Edit Profile** in the dropdown menu next to your name on the top right of the screen
- Enter Business Name in the Business Information section of the Account Information form
- Click Save Changes button





- Recent Transactions

Card Tab

	Date	Amount	Description

PAY



Account Tab

Add a Bank Account

Transfer funds from your PayQuicker account into a personal bank account.

Destination Currency:	USD	🖋 Change
Country	United States	
Account Nickname		
Name on Account		~
Bank Name		
Routing Number	Example : 012345678	
Account Number	Example : 01234567890	
Bank Account Type	Choose Bank Account Type	~
Bank Account Purpose	Choose Bank Account Purpose	~
	Cancel Add Bank	

 \otimes

Add Bank Account



Transfer money from your PayQuicker account to a bank account of your choice. Transfers can take anywhere from 1-5 business days to complete depending on banking holidays.

From	MetaBank USD
То	~
	Transfer Money to Bank Fee
	Bank Name
	Name on Account
	Country
	Manage Bank Accounts
Amount	USD

Transfer

Clear

Transfer Money to Your Bank

PAYQUICKER ACCOUNT - REWARDS & OFFERS HELP -HOME CARD -USE MY VIRTUAL CARD **Overview** (// MetaBank USD Pending Transact • 0 Date Amount ► N 5 Virtual Card is Ready to Use ₽ Show All Activity PAYQUICKER Customer Service: (866) 400-2712 Account Number 4000 1234 5678 9010 Cardholder Name JANE D. CARDHOLDER Good Thru CVV2 123 12/24 VISA Limited Use Copy Card Number To spend online, enter name as it appears on the card, 16 digit card number, expiration date, and CVV2. Load to mobile wallet for instore purchases. where available. Click here to learn more about mobile wallet availability. amazon

Virtual Debit Card

- Click USE MY VIRTUAL CARD Button
- View 16-digit virtual card number
- Click Copy Card Number for easy online use

Plastic Card Activation

- Plastic card arrives in 10-14 days
- Card activation instructions
 - Click ACTIVATE PLASTIC CARD button on account homepage once received
- Card use tips
- Support contact information



Questions about your PayQuicker Account?

		LOGOUT
	RTUAL CARD ORDER MT PLASTIC CARD	
Help Centre 🕿 Frequently Asked	estions MetaBank USD Balance: (\$0.03) USD	• 0
Using Your Card		
Contact Support	Using Your Cord	
Frequently Asked Questions		
How do Lactivate my card	ATM Withdrawals	
Non will Let my card?	Cero rips Virtual Card Access	
How do I check my balance?	Mobile Wallet	
Is there an App?	Daily Limits for Card Usage	
How do I dispute a transaction?	For Gas Stations	
How do I change my Password?	With Hotels	4
I forgot my Password, now what?	With Rental Cars	
I forgot my Username, now what?	Pre-Authorization Holds	Ň
How do I change my card's PIN?	An and the second s	Contact Sun
How do I report my card as lost or stolen?	Account Activity	contact sop
How do I transfer money to my bank account?	Overview	
Can I transfer money into my payment account from my bank account?	All Account Activity	
How do I close my account?	Statements	Contact Inform
What are the account/card fees?		
How do I view the Cardholder Agreement?	Account Management	USA/Canada
How long do bank transfers take?	Account Settings	United Kingdom
	Ordering Cards	France
	Activating a Card	
	Changing a Card's PIN	Australia
	Reporting a Card Lost or Stolen	Mexico
	Adding a Bank Account	Facility
		spain
		Hong Kong
		Italy
		Company (
		Germany
		Phone - Internationally
		Fax

+34 8818 00000 +852 5808 4046 +39 06 94804009 +49 80 072 38446 +1 (585) 507-4604 +1 (585) 445-3488 https://payquicker.com/support/ support@payquicker.com PayQuicker LLC 400 Linden Oaks Suite 320 Rochester, New York 14625 USA

Mailing Address

Thank You!

